



Bid Number/बोली क्रमांक (बिड संख्या)[:] GEM/2023/B/4317566 Dated/दिनांक : 09-12-2023

Bid Document/ बिड दस्तावेज़

Organisation Name/संगठन का नाम Office Name/कार्यालय का नाम N/a National Institute For Empowerment Of Persons With Multiple Disabilities (niepmd), Chennai - 603112 Item Category/मद केटेगरी Custom Bid for Services - Hiring of Security Manpower Service Contract Period/अनुबंध अविध 5 Year(s) 2 Day(s) Minimum Average Annual Turnover of the bidder (For 3 Years) विडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) Years of Past Experience Required for same/similar service/इन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष Past Experience of Similar Services required इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्वाटंअप छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्वाटंअप छूट Document required from seller/विकेता से मांगे गए उस्तविज ज्ञार उस्तविज ज्ञार उस्तविज ज्ञार उस्तविज विण्णा हिम्लावार का प्राप्त उस्तविज ज्ञार उस्तविज ज्ञार उस्तविज ज्ञार उस्तविज ज्ञार उस्तविज ज्ञार उस्तविज ज्ञार वार्ष विकास का प्रमाणक प्राप्त उस्तविज ज्ञार उस्तविज ज्ञार वार्ष वार्ष का प्रमाणक प्रमाण	Bid Details/बिड विवरण	
Bid Offer Validity (From End Date) विड पेशका वैधता (बंद होने की तरिष्ठ से) Ministry/State Name/मंत्रात्य का नाम	Bid End Date/Time/बिड बंद होने की तारीख/समय	21-12-2023 09:00:00
वैधत (बंद होने की तारीख से) Ministry/State Name/मंत्रावय/राज्य का नाम Department Name/विभाग का नाम Organisation Name/संगठन का नाम N/a Office Name/कार्यातय का नाम N/a National Institute For Empowerment Of Persons With Disabilities (niepmd), Chennai - 603112 Item Category/मद केटेगरी Custom Bid for Services - Hirring of Security Manpower Service Service S Year(s) 2 Day(s) Minimum Average Annual Turnover of the bidder (For 3 Years)/विडर का न्यूनतम औसत वर्षिक ट्रनेशोवर (3 वर्ष का) Years of Past Experience Required for same/similar service/5न्हीं/समान सेवाओं के लिए अपेबित विगत अनुभव के वर्ष Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्वरंत्रांच छूट Document required from seller/विकेला से मांगे गां ति विद्या अप्रवेदन प्रवेदन प्र	_	21-12-2023 09:30:00
Department Name/विभाग का नाम Department Of Empowerment Of Persons With Disabilities Organisation Name/संगठन का नाम N/a National Institute For Empowerment Of Persons With Multiple Disabilities (niepmd), Chennai - 603112 Item Category/मद केटेगरी Custom Bid for Services - Hiring of Security Manpower Service Contract Period/अनुबंध अवधि 5 Year(s) 2 Day(s) Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) Years of Past Experience Required for same/similar service/5न्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से सर्वाटेअप छूट Document required from seller/विकेता से मांगे गए दस्तावेज़ Experience Criteria, Bidder Turnover, Certificate (Requeste in ATC) **In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation		60 (Days)
Organisation Name/संगठन का नाम Office Name/कार्यालय का नाम National Institute For Empowerment Of Persons With Multiple Disabilities (niepmd), Chennai - 603112 Item Category/मद केटेगरी Custom Bid for Services - Hiring of Security Manpower Service Contract Period/अनुबंध अवधि 5 Year(s) 2 Day(s) Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वर्षिक टर्नजीवर (3 वर्षी का) Years of Past Experience Required for same/similar service/डन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है MSE Exemption for Years of Experience and Turnover/अनुभव के वर्षों से एगएसई छूट Startup Exemption for Years of Experience and Turnover/अनुभव के वर्षों से स्टार्टअप छूट Document required from seller/विकेता से मांगे गए दस्तावेज़ Experience Criteria, Bidder Turnover, Certificate (Requeste in ATC) *In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation	Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Social Justice And Empowerment
National Institute For Empowerment Of Persons With Multiple Disabilities (niepmd), Chennai - 603112 Item Category/मद केटेगरी Custom Bid for Services - Hiring of Security Manpower Service Contract Period/अनुबंध अविध 5 Year(s) 2 Day(s) Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है MSE Exemption for Years of Experience and Turnover/अनुभव के वर्षों से स्टार्टअप छूट Startup Exemption for Years of Experience and Turnover/अनुभव के वर्षों से स्टार्टअप छूट Document required from seller/विकेता से मांगे वार दस्तावेज़ Experience Criteria, Bidder Turnover, Certificate (Requeste in ATC) *In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation	Department Name/विभाग का नाम	Department Of Empowerment Of Persons With Disabilities
Multiple Disabilities (niepmd), Chennai - 603112 Item Category/मद केटेगरी Custom Bid for Services - Hiring of Security Manpower Service 5 Year(s) 2 Day(s) Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट Document required from seller/विकेता से मांगे गए दस्तावेज Experience Criteria, Bidder Turnover, Certificate (Requeste in ATC) *In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation	Organisation Name/संगठन का नाम	N/a
Service Contract Period/अनुबंध अवधि Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्निओवर (3 वर्षों का) Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्सित विगत अनुभव के वर्ष Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्वर्टअप छूट No Experience Criteria, Bidder Turnover, Certificate (Requeste in ATC) *In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation	Office Name/कार्यालय का नाम	
Minimum Average Annual Turnover of the bidder (For 3 Years) बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट Document required from seller/विक्रेता से मांगं गए दस्तावेज़ Document required from seller/विक्रेता से मांगं विष्ठित पर्वे के वर्षों से स्टार्टअप छूट	ltem Category/मद केटेगरी	
bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट No Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट No Experience Criteria, Bidder Turnover, Certificate (Requeste in ATC) In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation	Contract Period/अनुबंध अवधि	5 Year(s) 2 Day(s)
same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट No Experience Criteria, Bidder Turnover, Certificate (Requeste in ATC) *In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation	bidder (For 3 Years)/बिडर का न्यूनतम औसत	500 Lakh (s)
required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट No Experience Criteria, Bidder Turnover, Certificate (Requeste in ATC) *In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation	same/similar service/उन्हीं/समान सेवाओं के लिए	5 Year (s)
Turnover/ अनुभव के वर्षों से एमएसई छूट Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट No Experience Criteria, Bidder Turnover, Certificate (Requeste in ATC) *In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation	required/इसी तरह की सेवाओं का पिछला आवश्यक	Yes
and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट Document required from seller/विक्रेता से मांगे गए दस्तावेज Turnover Criteria, Bidder Turnover, Certificate (Requester in ATC) *In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation		No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़ प्राप्त दस्तावेज़		No
	-	*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया No	Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	No

Bid Details/बिड विवरण	
Type of Bid/बिंड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	12500000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	500000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	14

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी:

Director

National Institute For Empowerment Of Persons With Multiple Disabilities (niepmd), Chennai - 603112, Department of Empowerment of Persons with Disabilities, N/A, Ministry of Social Justice and Empowerment (Director, Niepmd)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes	
		1

MSE Purchase Preference/एमएसर्ड खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

- 1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

- 4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
- 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
- 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost: or
- 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Introduction about the project /services being proposed for procurement using custom bid functionality:1702088570.pdf

Instruction To Bidder: 1702088578.pdf

Pre Qualification Criteria (PQC) etc if any required: 1702088588.pdf

Scope of Work:<u>1702088594.pdf</u>

Special Terms and Conditions (STC) of the Contract: 1702088602.pdf

Service Level Agreement (SLA): 1702088608.pdf

Payment Terms: 1702088615.pdf

Penalties: <u>1702088622.pdf</u>

Quantifiable Specification / Standards of The Service/ BOQ<u>1702088630.pdf</u>

Project Experience and Qualifying Criteria Requirement: <u>1702088637.pdf</u>

Educational Qualification including Profile of SME/Consultants /Professional Resources /Technical Resources if they are part of Project ::1702088644.pdf

GEM Availability Report (GAR): 1702088651.pdf

Buyer's Competent Authority Approval: 1702088657.pdf

Any other Documents As per Specific Requirement of Buyer -1:1702088664.pdf

Any other Documents As per Specific Requirement of Buyer -2:1702088670.pdf

This Bid is based on Least Cost Method Based Evaluation (LCS). The technical qualification parameters are:-

Parameter Name	Max Marks	Min Marks	Evaluation Document	Seller Document Required
Single work with maximum Annual Turnover from past 5 years	25	5	<u>View file</u>	Yes
Work experience at following Bodies from past 5 years	10	5	<u>View file</u>	Yes
Single contract with maximum Employment in past 5 years	15	5	<u>View file</u>	Yes
Total Employee Strength from past 5 years	15	5	<u>View file</u>	Yes
Certification (Minimum 03 years)	15	5	<u>View file</u>	Yes
Work Quality and Reporting	5	1	<u>View file</u>	Yes
Quality of Security Services	5	1	<u>View file</u>	Yes
Response and Support	5	1	<u>View file</u>	Yes
Legal Compliance	5	1	<u>View file</u>	Yes

Total Minimum Passing Technical Marks: 65

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
15-12-2023 11:00:00	NIEPMD Main Conference Hall 3rd Floor.

Custom Bid For Services - Hiring Of Security Manpower Service (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Hiring of Security Manpower Service

Specification	Values	
Regulatory/ Statutory Compliance of Service	YES	
Compliance of Service to SOW, STC, SLA etc	YES	
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Prabha Kant Tripathi	603112,National Institute for Empowerment of Persons with Multiple Disabilities (NIEPMD), East Coast Road, Muttukadu, Kovalam (Post)	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

3. Payment

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

4. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

Director NIEPMD

Account No.

761297290

IFSC Code

IDIB000K122

Bank Name

Indian Bank

Branch address

Kovalam

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of online transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

5. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment Click here to view the file.

6. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

7. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

8. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

9. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

10. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

11. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

12. Buyer Added Bid Specific SLA

File Attachment Click here to view the file.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process.
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the <u>General Terms and Conditions/सामान्य नियम और शर्त</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्ते is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---



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t. of Empowerment of Persons with Disabilities, MSJ&E, Govt. of India ECR, Muttukadu, Kovalam Post, Chennai 603 112, Tamil Nadu Fax: 044-27472389 Tel: 044-27472104, 27472113, 27472046

Website: www.niepmd.tn.nic.in E-mail: niepmd@gmail.com

NIEPMD/Pur4 (71) Security/2023-24

08th Dec 2023

TENDER NOTIFICATION

(Through GeM portal only)

The Director, NIEPMD, Chennai invites tender from eligible bidders through the GeM portal in two bid system (Part 'A' Technical Bid and Part 'B' Commercial Bid) in LCS (Least Cost Selection) format from reputed SECURITY SERVICES Agencies to provide security services at NIEPMD & Its other Campuses in Tamilnadu. Service charges to be quoted in percentage inclusive of all taxes as applicable.

Tender Schedule

Downloading of Tender documents from GeM portal	As per GeM Bid
Last date for tender enquiry	As per GeM Bid
Pre-Bid meeting	As per GeM Bid
Tender submission last date and time	As per GeM Bid

Sd/-Deputy Registrar (Admin) 08th Dec 2023 Sd/-Director 08th Dec 2023



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Terms and conditions

- 1. The bid documents should be uploaded in GeM portal only on or before the due date.
- 2. The tender bid should be valid for 60 days from the due date. NIEPMD, Chennai will not take any responsibility for any technical issues.
- 3. Earnest Money Deposit (EMD): Rs. 5,00,000/- (Rupees Five Lakhs only) The (EMD) shall be denominated in Indian Rupees and shall be paid in to NIEPMD account as per details mentioned in tender document. Payment to be uploaded with technical bid. The tenders without EMD shall be summarily rejected. No Interest will be paid on this EMD Deposit. All statutory rules as applicable for EMD shall be followed.
 - a. The EMD shall not bear any interest and will be refunded to
 - i. Successful Bidder on receipt of Bank Guarantee/Security Deposit.
 - ii. Unsuccessful Bidders upon finalization of the contract and award of contractto Successful Bidder.
 - iii. All the Bidders if the tendered service is cancelled or retendered.
- 4. The tender documents and all correspondence's relating to the bid should be in **Hindi or** Englishlanguage only.
- 5. The tenders submitted without relevant information asked for are summarily rejected.
- 6. Any tender which proposes any alterations to any of the conditions laid down or proposes any other conditions of any description whatsoever shall be summarily rejected.
- 7. The accepting officer reserves the right to place the order as a whole or part of any services only as deemed fit.
- 8. Any addendum or Corrigendum pertaining to tender will be uploaded on our website and GeM portal. Bidder must refer to our website for addendum or corrigendum if any, before submitting the Technical Bid / Price Bid.
- 9. The duration of the contract is for One year. The contract may be extended to further years based on the performance, as per tender terms and conditions.
- 10. Price Bid: Tender bids without price bid will be rejected. Price Bid should be Annual Contract for Security Services at NIEPMD campus. Only Service charges has to be quoted in percentage inclusive



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of all taxes as applicable. The minimum service charges for procurement of manpower services has been revised to 3.85% inclusive of transaction charges. Such charges should not exceed 7% including transaction charges in any case.

- 11. Any information / clarifications required by the Bidder can be obtained from NIEPMD Purchase Depart number 044-27472113 Extn. 413 only during working hours on any working day till the date of opening of Technical Bid and for the pre-bid clarification obtained by mailing to niepmd@gmail.com & cc to asponiepmd@gmail.com.
- 12. Any clarifications required by the Bidder related to Financial Bid can be obtained before the date of submission of the financial bid through GeMPortal.
- 13. Should a bidder find any discrepancies or omissions in any of the Technical Bid Documentsor should be in doubt as to their meanings shall alone address the authority inviting the tender for clarification. Every endeavor is made to avoid any error which can materially affect the basis of the tender, but the successful bidder shall take upon himself to provide for the risk of any error which may be subsequently discovered and shall make no subsequent claim on account thereof.
- 14. Notice inviting Tender issued, any corrigendum / addendum issued, minutes of the Pre-Bid Meeting, replies given to clarifications raised by the bidders will form part of the Tender Document.
- 15. The work is estimated to be around Rs.1.25 Crores (Rupees One Point Two Five Crores only) per annum as per present rates of minimum wages as per Central Govt. minimum wages act.
- 16. The Agency should be registered with PSARA and have at least 05 years' experience and should have provided similar services to Government / Semi-Government / Public Sector / Multi-National Companies / Private Organizations / Hospitals as on 31st March 2023. Attested copies of Experience Certificates must be enclosed.
- 17. The bidder should have minimum annual financial turn-over of Rs.05.00 Crores (Five Crores) rabove during the last three financial years. Audited balance sheet with profit & loss account of last 03 financial years (2020-21, 2021-22 & 2022-23) duly authenticated by a Chartered Accountant/ Cost Accountant in India should be uploaded with technical bid. The net worth of the Bidder firm should not be negative as on 31st Mar 2023' and also should have not eroded by more than 20% (Twenty percent) in the last three years, ending on 31st Mar 2023.
- 18. The bidders have to remit EMD as per General Terms & Condition of GeM & is compulsory for the bidders such as State / Central Government / Statutory Bodies / Undertakings etc.

19. The Earnest Money Deposit shall be forfeited:

A. If the bidder withdraws from the Tender after tender opening during the period of tendervalidity;



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- B. In the case of a successful bidder, if the bidder fails within the specified time limit to
 - (a) Sign the Agreement; and/or
 - (b) Furnish the required Bank Guarantee / Security deposit; and/or
 - (c) Deploy the required Security Personnel.

20. RETURN OF EMD:

A. Unsuccessful Bidders:

The Earnest Money Deposit (EMD) will be returned to the unsuccessful bidders through RTGS/NEFT after the issue of Work Order to the successful bidder.

B. Successful Bidder:

- EMD of the successful bidder will be returned on submission of the necessary Bank Guarantee (Security Deposit) with 3% (or as applicable) of the value of work order valid for a period of 01 year plus two months within 10 days after the receipt of work order.
- In the case of extension of the contract for a further period as per term of GeM Bid, a separate Bank Guarantee should be submitted each year at 3% (or as applicable) of the contract value of that particular year.
- Contract value for the subsequent year subject to extension of contract will be arrived at considering the increase in the wages for that period as per the Government of India Notification. The Bank Guarantee submitted for the first year will be returned to the bidder immediately after submission of the Bank Guarantee for the further year.
- 21. In case, the bidder, after quoting, withdraws from the tender or refuse/delay in commencing the work before finalization of the tender, the EMD will be forfeited.
- 22. In case the bidder stops the work abruptly the security services, the Bank Guarantee Submitted will be forfeited.
- 23. Release of final payments and retention monies (if any) outstanding on the expiry or Completion of the contract including extended period shall be subject to the Bidder furnishing satisfactory proof of redeployment or retrenchment, as the case may be, of employees who were deployed by the Bidder pursuant to the contracts to work within the premises of NIEPMD.
- 24. No interest will be paid on any deposit made by the bidder.
- 25. The financial bids of only technically qualified bidder(s) will be opened.
- 26. Incomplete details of the technical bids will be rejected summarily.
- 27. Non-compliance of any of the conditions set forth herein above will result in the tender being rejected.
- 28. Bidders shall not contact the Client on any matter relating to their bids from the time of opening of the



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Technical Bid till the contract is awarded. If a bidder wishes to bring additional information to the notice of the client, it should do so in writing at the address indicated. Any effort by the bidder to influence the Client in the Client's Proposal evaluation, Proposal Comparison or Contract Award Decisions may result in the rejection of the bidder's Proposal.

- 29. The successful bidder is requested to enter into an agreement within 15 days on the e- stamp paper as per the format which will be provided. The value of the e-stamp paper will be intimated after the award of work to the successful bidder.
- 30. The nature of the tender is Two Bid System i.e. Technical Bid and Financial Bid. The rates are to be quoted in the Online Closed Financial Bid, as per the system provided in GeM portal.

Note: The hard copy of the Financial Bid containing the rates will be summarily rejected.

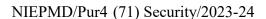
- 31. The Technical Bid Document, Financial Bid Document, Minutes of the Pre-Bid Meeting, Corrigendum and any other documents which form part of the Tender Document shall be signed by the same person with the same seal.
- 32. The Director NIEPMD reserves the right to reject any or all the tenders without assigning any reasons therefore and the Director's decisions shall be final and binding on all the bidders.

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- 33. None of the terms and conditions of the bidder shall be applicable to the service contemplated hereunder, irrespective of it being attached to any documents to be provided to NIEPMD. Such exercise shall have no meaning and binding effect unless the same is accepted by NIEPMD in writing.
- 34. Any dispute arising out of this will be subject to the jurisdiction of the Court in Chennai.

TECHNICAL BID CONDITIONS OF ANNUAL CONTRACT FOR SECURITY SERVICES AT NIEPND, MUTTUKADU, KOVALAM, CHENNAI - TAMILNADU

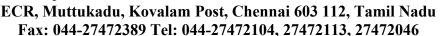
The Bidders are requested to submit the following in the 'TECHNICAL BID.

1. Essential Criteria:

- **A.** The bidder should have single contract of employing minimum of **100** Security personnel in last five years from any reputed Private / Government Organization. Satisfactory certificate must also be enclosed in respect of the contract. **The Technical Bids of those bidders who do not satisfy this condition or who do not furnish the certificate will be summarily rejected.**
- B. **Financial position:** The bidder should have annual financial turn-over of Rs.05.00 Crore (Five Crore) or above during the last three financial years. (enclose copies of Audit Report certified by Charted Accountant).
- C. The bidder should have the valid Central Labour License. Copy of the same should be submitted along with Technical Bid.
- D. **ESI & EPF Registration Copies:** Bidder should have PAN No & should fulfill all statutory compliances like PF, ESI registration. The bidder must be registered under PF Act, ESI Act and Shops & Establishments Act. Copies of registration papers along with the code numbers attached to the bidder/company should be provided. The copies of the same should be furnished along with the Technical Bid. Bidders failing to provide any document shall summarily be rejected.
- E. Copy of Registration with Labor Commissioner: The vendor should submit the copy of the Central/State Registration Certificate.
- 2. After submission of the Technical Bid, the supporting documents will be verified for satisfaction of Essential Criteria. The Bid Documents of only those bidders who satisfy all the requirements of Essential/Eligibility Criteria will be evaluated as per the statement.

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3. Customer Feedback (independently verified) regarding the bidders shall be given due consideration during the technical evaluation of the bids.

4. Eligibility Criteria:

- a. The bidder should have experience in the said work and shall submit the documentary evidence for the same as mentioned below, <u>failing which</u> the <u>bidder will not be</u> qualified for the Technical Bid / Offer.
- b. Notwithstanding anything stated in the tender document, NIEPMD reserves the right to assess the bidder's capability and capacity to perform the contract, should the circumstances warrant such an assessment in the overall interest of NIEPMD and the decision of NIEPMD in this regard shall be final and binding.
- c. Technical Bid Evaluation and Selection Criteria:
- d. <u>Bidders who fulfill essential criteria</u> will be evaluated based on the following as per LCS method parameter:

All the experience should be related to Security Services only.

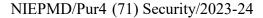
Sl.No			Maximum	Total	Proof of
	Eligibility Criteria	Marks	Marks	Marks	Document
A	Single work with maximum Annual Turnover frompast 5 years		Maximum Marks	25	Relevant CAbalance sheetfor the outsource Turnover. Audited balance sheet with profit & loss account duly authenticated by a Chartered Accountant/ Cost Accountant
1	More than INR 05 Crores & above per annum	25			
2	More than INR 04 Crores & less than 05 crores per annum	20			
3	More than INR 03 Crores & less than 04 crores per annum	15			
4	More than INR 02 Crores & less than 03 crores per annum	10			
5	More than INR 01 Crores & less than 02 crores per annum	05			
	Work experience at following Bodies from		Maximum		Relevant work done

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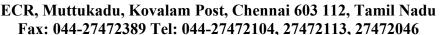


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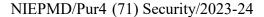
	past 5years		Marks	10	certificatewith reference PO & Satisfactory Certificate
В	Work Experience in Control Coxyt /State				
	Work Experience in Central-Govt./State Govt./Central Autonomous body/ Central PSUs/PWDs/CPWD/MES/Railways/Public				
1	sector/ IISC/IIM etc., 03 years & above	10			
2.	Work Experience in Central-Govt./Central Autonomous body/ Central PSUs/ PWDs/ CPWD/MES/ Railways/Public sector/ IISC/IIM etc., above 02 years & below 3	07			
2.	years	07			
3	Work Experience in Central-Govt./Central Autonomous body/ Central PSUs/PWDs/ CPWD/MES/Railways/Public sector/ IISC/IIM etc., above 01 year & below 2 years	05			
C	Single contract with maximum Employment in past 5years		Maximum Marks	15	Relevant Document of PF and ESI of employees
1	Employees more than 300 for min 2 years	15			
2	Employees more than 200 & less than 300 for min 2 years	10			
3	Employees more than 100 & less than 200 for min 2 years	5			
D	Total Employee Strength from past 5 years		Maximum Marks	15	Relevant Document of PF and ESI of employees
1	More than 500 for min 2 years	15			
2	More than 300 & less than 500 for min 2 years	10			
3	More than 200 & less than 300 for min 2 years	5			
E	Certification (Minimum 03 years)		Maximum Marks	15	
1	OHSAS 45001:2018	5			Attach copy of Certificates
2	SA 8000:2014	5			
3	ENISO14001:2015	5			
F	Work Quality and Reporting		Maximum Marks	05	
1	Very Good	05			
2	Good	02			
3	Normal	01			

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G	Quality of Security Services		Maximum Marks	05	
1	Very Good	05			
2	Good	02			
3	Normal	01			
Н	Response and Support		Maximum Marks	05	
1	Very Good	05			
2	Good	02			
3	Normal	01			
I	Legal Compliance		Maximum Marks	05	
1	Very Good	05			
2	Good	02			
3	Normal	01			
	Total			100	

- 5. The technical bid document submitted by the bidders will be evaluated on a maximum of 100 marks. Against this technical marking, only those bidder's financial bids who secure 65 marks or more shall be considered for further process.
 - 6. Customer Feedback: The bidders should send the references of minimum three clients (Asper the Statement given in Proforma- G): The evaluation will be done on the following criteria:

Sl. No	Particulars
1	Work Quality and Reporting
2	Quality of Security Services
3	Response and Support
4	Legal Compliance

Only those bidders who satisfy all the above Essential Criteria will be considered for further processing.

7. The bidders shall coordinate for the site visit of their qualifying works with their clients. NIEPMD will visit the sites of any two of the three clients of the bidder.

8. Other Conditions:

a) The bidder should possess GST Registration Certificate and furnish the copy of the same along with the Technical Bid.

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- b) Bidders who are debarred/ blacklisted in other utilities in India will not be considered. The bidder shall submit the certificate to the effect that the bidder is not blacklisted by any Central / State Government organization / PSU /Hospitals during the last two years. Certificate should be in the company letter head. (Please refer Performa in NIT)
- c) The bidder shall submit all the necessary documentary evidence such as:
- a. Details of Banker and Cash Credit limit
- b. Details of constitution of the company (Proprietorship/ Limited/Pvt. Ltd. along with details)
- c. Memorandum & Articles of Association of the Company
- d. Organization Chart of the company
- e. Details of infrastructure in Chennai / Tamilnadu (offices, No. of employees etc.).
- f. The staff deployed by the vendor should possess Aadhar Card, any other valid Age Proof and proof of police verification of each staff. The copies of the same shallbe submitted on demand from NIEPMD.
- g. The should have an operational office in Chennai / Tamilnadu. Documentary evidence in this regard should be submitted for verification. Additional Conditions:
- I. Bidder should provide information regarding any current litigation in which the bidder is involved.
- II. MOU shall not be considered.

9. Price Bid:

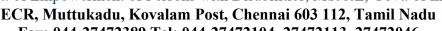
Bidders who score the 65 & above score in the Technical Evaluation will be allowed for participating in the financial as per LCS format. The contract will be extended for further years with the minimum wages as per Government of India Notification as on date.

10. Award of Contract

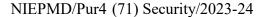
The Contract will be awarded to a bidder finalised through LCS process as per GeM process.

In case of "TIE" in financial bid, bidder who has already serviced NIEPMD will be given priority.

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Bid Part-II

GENERAL CONDITIONS OF CONTRACT

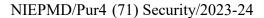
- The Agency shall provide Security service by deploying adequately trained and well- disciplined security personnel who shall safeguard the institute building, moveable and immovable assets, equipment and other items at the above address from any thefts, pilferage or damage and also ensure safety of the employees, visitors, guests or any other persons working in its complex as finalised by Institute.
- The security personnel shall be deployed round the clock in 3 shifts at the office and any other location finalised by NIEPMD to safeguard the premises.
- The security guards deployed shall be responsible for opening/closing of the buildings and rooms as necessitated/directed by competent authority at the institute on working and closed days and any other instruction by security in-charge of Institute.
- The Agency shall ensure that water taps/lights/ACs and etc., are not left open/on after close of working hours on normal working days as well as on off days including filling of water in overhead tanks as instructed and maintain sufficient water in it.
- The Agency shall maintain records of inwards and outwards movement of men (The institute Employees and also regulation of guests and visitors), materials and vehicles, etc. With proper check on the same as per instructions given from time to time by competent authority at the institute.
- The Security personnel deployed shall take regular rounds of the premises to maintain vigil and remain alert.
- The Security personnel shall be duly trained in Fire Safety Operations. They should be trained to operate various fire control equipment installed at the institute. Proof to be produced on demand from NIEPMD.
 - 8) The Agency shall keep the competent authority of the institute informed of all the matters of security and co-operate in the investigation of any incident relating to security.
- The bidder should have a Registered & operational office in proximity of Chennai. (Registered date should be prior to the date of tender submission). Proof in this regard with GSTIN should be provided. There should be no case pending with the police against the Proprietor/Firm/Partner or the Company (Agency). Declaration certificate to be uploaded.
- 10) The bidder should have the following Registrations and details of the same by provided in the Technical Bid.
 - EPF Registration

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- ESI Registration
- PAN Number
- GST Registration
- Valid License issued by Commissioner of Police/ Regional Labour Commissioner, Govt. of India, for providing security man power services in Tamil Nadu. The Details of license must be updated on PSARA website for verification.
- Customer Satisfactory Performance Report from organizations served during last 5 years. (mandatory)

11)Information and Conditions relating to Submission of Bids.

- 1) The contract will be for a period of **one year initially** with a trial period of 3 (three) months. If the services during the trial period are satisfactory, the contract will be renewed for the remaining period of 9 (Nine) months. In case the services during the trial period are not satisfactory, the contract will be terminated with two weeks' notice. The NIEPMD, Chennai may renew/extend the contract to such further period (s), as it may deem proper and in any case **not exceeding Five years from the date of commencement of work.** However, extension beyond initial period i.e. One years will be on discretion of Director, NIEPMD, Chennai. it is not binding for either side to extend the contract beyond one year any party can refuse to extend the contract beyond one year without assigning any reason. Vendor cannot claim for extension on expiry of contract.
- 2) The NIEPMD reserves the right to terminate the contract without assigning any reason by giving a notice of 15 days, where feasible. The requirement of giving notice of 15 days will be dispensed with if the circumstances so warrants. The contractor will have to serve a notice of three months, if he wishes to terminate the contract.
- 3) The contractor should not be an employee of NIEPMD, Chennai, or any other central/state Government. **He should submit a declaration to this effect.**
- 4) In the event of local problems arising while discharging the functions at NIEPMD, Chennai, the contractor will deal with them appropriately and he will not bring NIEPMD on the scene for such matters.
- 5) The interested agencies are required to go through the all the terms and conditions and the scope of works mentioned in this tender.
- 6) All the pages of the tender should be signed by the owner of the firm or his Authorized signatory. In case the tenders are signed by the Authorized signatory, a copy of the power of attorney/authorization may be enclosed along with tender.
- 7) A copy of the terms and conditions shall be signed on each page and submitted with the technical bid as token of acceptance of terms and conditions.
- 8) <u>Submission of bid:</u> The Bids should be submitted through GeM portal only. No other mode bids will be accepted.
- 9) Earnest money deposit (EMD) & Tender fee: The agency shall deposit EMD amount as per GeM bid through NEFT/RTGS/ in NIEPMD account and payment receipt to be uploaded with the

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technical bid. Technical bids without EMD and tender fee shall not be considering for further evaluation. NIEPMD Bank details are here under. EMD shall not bear any interest. EMD of successful bidders will be returned after receipt of Bank Guarantee/Security Deposit. EMD of unsuccessful bidders will be returned after finalization and award of contract. Bank Account details for submission of EMD is as follows:

Saving Bank A/C No.761297290 Type of Account: Saving Bank

Name of the bank: Indian Bank. Kovalam branch

IFS code: IDIB000K122 Branch code: 01176

<u>Note:</u> please ensure that you need to mention the correct beneficiary account number and IFSC code as mentioned above while making payment via RTGS/NEFT. In the event of funds remitted to wrong beneficiary account number, NIEPMD, Chennai or its bank would not responsible for the same.

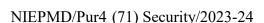
- 10) **Bid validity:** bid shall remain valid for a period of 60 days from the date of opening of bid.
- 11) **Bid evaluation:** Bids will be evaluated based on LCS (Least Cost Selection) process. The contractor has to quote service charge only that takes care of TDS, Uniforms, Supervision, office maintenance, all the statutory charges relating to this contract, etc.; and reasonable margin thereafter. Wages will be as per Central Govt. minimum wages act.
- 12) NIEPMD reserves the right to cancel the tender process without assigning any reason whatsoever, at any stage.
- 13) The vendor selected would be required to furnish a Performance Security equal to 3% (or as applicable) of the annual cost of the supply order in the form of Demand Draft/ FDR/ Bank Guarantee from any Scheduled Bank in favour of "Director, NIEPMD, Chennai" payable at Chennai. In case the Performance Security is submitted in the form of Bank Guarantee, the same should be valid for a period of 60 days after the date of expiry of the contract. NIEPMD reserves the right to ask for performance guarantee extension if contractual obligations are not fulfilled. No tenderer is exempted from paying of performance security.
- 14) Liquidated Damages: NIEPMD shall without prejudice to its other remedies under the contract, deduct from the Contract price, as Liquidated Damages a sum equivalent to 2.5% of the price of delayed Goods or unperformed services for delay of each day until actual delivery or performance, up to a maximum deduction of 20% of the contract price. Once the maximum is reached, NIEPMD may consider termination of the contract and can forfeit the Performance Guarantee amount.
- 15) Risk & Expense clause. In the event of the failure of the contractor to provide security

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Supervisor and unarmed security guards as requisitioned under the contract, Security Officer/ user shall hire similar type of security supervisor and unarmed security guards at his discretion from other sources at the risk and expenses of the contractor on the prevailing market rates. Such hiring from alternative sources shall be binding on the contractor. Due to shortage of time, no prior information can be given to the contractor or such security services. **Expenses incurred on hiring, shall be debited from the security deposit** / PBG of the contractor. Any excess of the expenditure incurred on hiring of services of unskilled security guards, over the contract price appropriate to such default shall be recoverable from the SELLER / Service provider.

16) **Force Majeure condition** – The term force majeure as employed herein shall mean acts of God, war, revolt, terrorist acts, accident, fire, flood and acts and regulations of respective Government/s of the two parties. Upon occurrence of such cause and upon its termination, the party alleging that it has been rendered unable as aforesaid thereby, shall notify the other party in writing within 72 hours, the full particulars and satisfactory evidence support of his claim. Time for purpose of the relative obligations suspended by the force majeure shall then stand extended by the period of delay, which is directly caused by force majeure event.

Probable requirement of Security Personal:

The security services and provision for the required manpower shall be as under:

Security Guard (Semi Skilled)	Asst. Security Officer (ASO) (Skilled)
Male: 22	Male: 04
Female: 11	Female: 04
For Madurai -04	Nil
Total: 37	Total: 08

- (a) Requirement of guards mentioned here are tentative only, however it may increase or decrease as per Institute requirements.
- (b) Security Guards for out Campus Hostel will be hired on requirement basis and for particular time period only. On shifting hostel in side NIEPMD campus guards hired for this purpose will be withdrawn.
- (c) No claim for minimum hiring will be entertained under any circumstances, decision of NIEPMD authorities will be final and binding.

Notes:

1) Estimated number of guards is subject to change at the discretion of the competent authority at the

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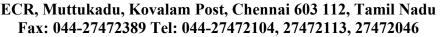
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institute. The number of employees may be reduced or increased according to the requirement. No claim for minimum hiring will be accepted.

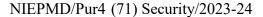
- 2) The agency shall ensure that the security personnel deployed are healthy and not more than 58 years of age. The agency will get their antecedents, character and conduct verified.
- 3) NIEPMD shall maintain an attendance register as well as a bio-metric attendance machine in respect of employees deployed by the service provider.
- 4) The employees of service provider should not claim any benefit/compensation/absorption/regularization of services from Director NIEPMD under any statutory provisions.
- 5) The full particulars of the personnel to be deployed by the agency including their names and addresses shall be furnished to the institute along with testimonials before they are actually deployed for the job.
- 1. The agency shall not deploy or shall discontinue deploying the persons(s), if so desired by the institute at any time without assigning any reason whatsoever. Institute will carry out the interview of personal before deployment and institute decision in this regard will be final & binding.
- 6) The agency shall deploy security guards trained in all facets of security work, including firefighting. The Agency shall provide necessary undertaking and documentary evidence in this regard.
- 7) The visitors shall be regulated as per the institute procedure and records thereof maintained as stipulated. Further, the visitors shall be attended with due courtesy.
- 8) A senior level representative of the Agency shall visit the institute premises at least once-a-week and review the service performance of its personnel. During the weekly visit, Agency's representative will also meet the institute officer dealing with service under the contract for mutual feedback regarding the work performed by his personnel and removal of deficiencies, if any, observed in their working.
- 9) The Agency shall ensure that any replacement of the personnel, as required by the institute for any reason specified or otherwise, shall be effected promptly without any additional cost to the institute. If the agency wishes to replace any of the personnel, the same shall be done with prior concurrence of the institute at Agency's own cost. The service provider shall immediately withdraw/replace such employees who are found not suitable by NIEPMD for any reasons. NIEPMD reserves every right to order the service provider to withdraw/replace/curtail/reduce any number of outsourced employees in all the categories/the working hours of the engagement of any employee supplied by the service provider.
- 10) Uniform and Liveries etc.: For each year, Contractor shall provide its/his/her workers with [1] Two sets of uniform (with emblem & name badges, lanyard) consisting of Terri coat Pant and Shirt, belt, cap for Male and two salwar suit with sleeve less coat and cap including stitching charges for Female workers, [2] Each year one pair of shoes for male and Good chappal with buckle for female workers, [3] Identity Cards. Samples and/or specifications of the Uniforms and Liveries need to be approved by NIEPMD. [4] Required stationary, (Like Register, pen paper etc.), search light & 3 Cell Torch as per requirement. Uniforms, Liveries and other material are to be supplied to NIEPMD office with proper records and challans for distribution to staff in presence

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of security Incharge and contractor. Tenderer will provide these material its own cost, however sample and quality will be approved by NIEPMD.

- 11) The contractor has to quote service charge that takes care of TDS, Supervision, all the statutory charges Uniforms, office expenses, relating to this contract. All the mandatory mentioned above should have to compliance by the bidder under the NIEPMD supervision
- 12) The personnel engaged by the service provider should not have any criminal cases pending against them. The service provider shall make adequate inquiries about the character and antecedents of the person whom they are recommending. The service provider should also ensure that the personnel engaged are healthy and medically fit to work in the proposed role. Medical Certificate might be provided when called for.
- 13) The Agency shall provide reasonably good uniform with name badges and Identity cards to its personnel deployed at the institute at its own cost and ensure that they are used by the personnel deployed and are maintained in good condition. The incidentals, such as, belt, shoes, socks, caps, torch with cell, cane stick, etc. shall be borne/supplied by the Agency at its cost. The ID Cards must display the logo and full address of the service provider apart from the basic details of the employee. The ID card to be issued to the outsourced employees deployed by the agency shall be approved by NIEPMD before issue.
- The service provider will organise full dress parade (Ceremonial Parade) by the security staff on 26th January and 15th August on every year with Band. The agency responsible for providing security services will arrange training of personnel prior to parade on his own cost. No payment should be made for this purpose. The service provider should take all expenses in consideration before quoting the service charges. Being the festival of National Importance no excuse will be given in this regard and should be celebrated in decorated manner.
- 15) The service provider shall be contactable at all times and message sent by phone/e-mail/fax/special messenger from NIEPMD should be promptly responded to in fulfilment of the contract from time to time.
- 16) The agency shall ensure that the personnel deployed by it are disciplined and do not participate in any activity prejudicial to interest of the institute / Govt. of India/ any State or any Union Territory.
- 17) The day-to-day functioning of the services shall be carried out in consultation with and under direction of the institute. Proposals for efficient functioning of the security systems shall be discussed considered and implemented from time to time by the agency with approval of the institute.
- 18) Agency will responsible for police verification of security staff deployed for NIEPMD duties and verification details will be shared with NIEPMD.
- 19) The agency shall be solely responsible for compliance to the provisions of various labour and industrial laws, such as, wages, allowances, compensations, EPF, Bonus, Gratuity, ESI etc. relating to personnel deployed by it at the institute or for any accident caused to them and the institute shall not be liable to bear any expenses in this regard. The Agency shall also be responsible for the insurance of its personnel. The security agency shall specifically ensure compliance of various Laws/Acts, including but not limited to with the following and their re-enactments / amendments / modifications.

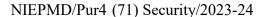
a. The payment of Wages Act 1936

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- b. The Employees Provident Fund Act, 1952
- c. The Factory Act, 1948
- d. The Contract Labour (Regulation) Act, 1970
- e. The Payment of Bonus Act, 1965
- f. The Payment of Gratuity Act, 1972
- g. The Employees State Insurance Act, 1948
- h. The Employment of Children Act, 1938
- i. The Motor Vehicle Act, 1988
- j. Minimum Wages Act, 1948
- 20) In case of any theft or pilferages, loss or other offences, the agency will investigate and submit a report to the institute and maintain liaison with the police. FIR will be lodged by the institute wherever necessary. If need be, joint enquiry comprising of both the parties shall be conducted and responsibility fixed.
- 21) The agency shall ensure that security staff appointed by them is fully loyal-to and assist the institute during normal periods as well as during strike and other emergencies for the protection of personnel and property both moveable and immoveable to the entire satisfaction of the institute.
- 22) The manpower engaged by the service provider shall be polite, cordial, positive and efficient while handling the assigned work so that their actions promote good will and enhance the image of NIEPMD in front of the stake holders and the general public at large. The service provider shall be responsible for any act of indiscipline on the part of persons deployed by them.
- 23) In case of any loss that might be caused to the institute due to lapse on the part of the security personnel discharging security responsibilities will be borne by the Agency and in this connection, the institute shall have the right to deduct appropriate amount from the bill of contracting agency to make good such loss to the institute besides imposition of penalty. In case of frequent lapses on the part of the security personnel deployed by the contractor, the institute shall be within its right to terminate the contract forthwith or take any other action without assigning any reason whatsoever.
- 24) In the event of any security personnel being on leave/absent, the agency shall ensure suitable alternative arrangement to make up for such absence. To meet such eventualities, the agency shall make provision for leave reserve.
- 25) As and when the institute requires additional security strength on temporary or emergent basis, the agency will depute such security personnel under the same terms and conditions. For the same, a notice of two days will be given by the institute. Similarly, if the security personnel deployed by the agency any time are found absent from duty or sleeping or found engaged in irregular activities, the institute shall deduct the requisite amount at the pro-rata rates from the bill of the agency besides imposition of penalty for non-observance of the terms of contract.
- 26) The manpower agency will not claim / recover / deduct any service charge; registration charge; monthly maintenance charge, welfare scheme charge; Or any other charges from its employees

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engaged at NIEPMD NOR this Institute (NIEPMD, Chennai) will bear any such charges. If any complaint or breach of any conditions is noticed; NIEPMD shall immediately take action to terminate the contract at the cost and risk of the contractor and the EMD/Security deposit will be forfeited.

- 27) The agency shall arrange to maintain at the security desk/booth, the daily shift-wise attendance record of the security personnel deployed by it showing their arrival and departure time. The Agency shall submit to the institute an attested photocopy of the attendance record and enclose the same with the monthly bill (or) to introduce bio- metric system for attendance purpose and submitted the same for monthly bill.
- 28) The institute shall pay the agreed amount as per the Minimum Wages Act on production of monthly bill (while submitting the monthly bill the Agency must enclose the proof copy of the salary and other statutory payments remitted details; which is the mandatory document to release the monthly payment as per norms). No other charges of any kind shall be payable.
- 29) Agency will issue pay slip to all security staff deployed for NIEPMD duties and copy of pay slip will be shared with NIEPMD with salary bill.
- 30) Agency will release the salary of security staff on or before 05th day of the commencing month and subsequently bill will be claimed, proof for salary release, ESI, EPF and other statutory remittance proof should be attached with bills, under no circumstances advance payment will be released. The proof of remittance of EPF by way of electronic transfer (ECR' challan) remittance details of exclusive for the employee engaged by the agency at NIEPMD should be produced every month.
- 31) GST, statutory levies etc., if applicable, will be paid as per rules in force from time to time.
 - 32) Rate of Basic Wage shall not be less than the rate notified by Govt. Contractor's Service Charges & profit should not be less than TDS. Separate rate or amount should not be quoted for uniform/liveries and footwear failing which the tender stands automatically disqualified. Taxes, statutory levies, if applicable will be paid as rules in force from time to time.
 - 33) Bonus: The amount of bonus will be reimbursed as per the Payment of Bonus (Amendment) Act 2015 or any amendment after, issued by Govt. of India.
 - 34) Contractor's profit and work charges establishment should not be included in the bill of Bonus payment; NIEPMD will reimbursed only the actual Bonus payment to the eligible security staff only; Bonus payment made to the Supervisors will not be reimbursed by NIEPMD, Chennai; Bonus paid or payable to Supervisors is liability of the Contractor.
- TDS and any other Government levies applicable on bills as per Government instructions/ notifications issued from time to time shall be applicable and deducted from Service Provider's bills.
- employees The of the service provider shall claim 36) benefit/compensation/absorption/regularization of services from Director, NIEPMD under any statutory provisions.
- The transportation, Food, Residence, Medical and statutory requirements in respect of each 37) employee of the service provider shall not be the responsibility of NIEPMD.
- No wage/remuneration shall be paid to any staff for the days of absence from duty. 38)
- NIEPMD, Chennai shall not be liable for any loss, accidents, damage or theft of any personal 39)

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- belongings, equipment or vehicles of the employees or to the employees engaged by the service provider.
- 40) The service provider shall indemnify NIEPMD against any loss or damage of goods/Materials/Equipment etc., on account of negligence or fault of any employees engaged by the service provider.
- 41) The employees of the service provider shall not form/join any labour union or resort to strike or demonstration or any other agitation of this nature.
- 42) The employees deployed by the service provider must not act against the interest of NIEPMD. The employees shall not divulge or disclose to any person, any details, of office, operational process, technical know-how, security arrangements and administrative/organizational matters.
- 43) In case of noncompliance/non-performance of the services according the terms of the contract, the institute shall be at liberty to make suitable deductions from the bill without prejudice to its right under other provisions of the contract.
- 44) The agency shall be solely liable for all payment/dues of the Workers employed and deployed by it. The agency shall fully indemnify the institute against all the payments, claims, and liabilities whatsoever incidental or directly arising out of or for compliance with or enforcement of the provisions of any of the labour or other laws to the extent they are applicable to establishment/work in the institute premises/facility.
- 45) The decision of the institute in regard to interpretation of the Conditions of contract and the Agreement shall be final and binding on the Agency.
- 46) <u>In case of any dispute between the Agency and the institute. The institute shall have the right to decide. However, all matters of jurisdiction shall be at the local courts located at Chennai.</u>
- 47) **Non-disclosure of Contract documents**: Except with the written consent of the Buyer/ Seller, other party shall not disclose the contract or any provision, specification, plan, design, pattern, sample or information thereof to any third party.
- 48) **Transfer and Sub-letting:** The Seller has no right to give, bargain, sell, assign or sublet or Otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.
- 49) Any violation of instructions/agreement or suppression of facts will attract cancellation of agreement without any reference.
- 50) An agreement shall be signed with the successful bidder as per specimen enclosed.
- 51) **Breach of Terms and Conditions:** NIEPMD may terminate the contract without any notice in case the vendor commits a breach of any of the terms of the contract. NIEPMD's decision that a breach has occurred will be final and shall be accepted without demur by the vendor.
- 52) PENALTY FOR INADEQUATE PERFORMANCE ON THE PART OF CONTRACTOR:

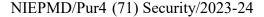
	Sl. No.	Type of lapse	Penalty in Rupees
Ī	1.	Failure on part of contractor to ensure his workers	100 per workman per day
		are deployed with uniform at NIEPMD premises	

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	(per workman)	
2.	Maintaining Improper/Wrong attendance record by contractor	500 per day
3.	Shortfall in staff in a day	500 per day per person
4.	Failure to ensure proper behaviour and discipline of his workers at NIEPMD premises	200 per person in addition to taking civil & criminal proceedings as per rule
5.	Any incident of Rowdiness and/or rioting in campus on part of workers of contractor showing failure on part of contractor to ensure proper behaviour of his workers.	500 per person in addition to taking civil & criminal proceedings as per rule
6.	Inaction of contractor to complaint by NIEPMD/ Officers of NIEPMD	100 per complaint
7.	Damage to the Institute property due to negligence	Book value + 10% of the book value towards installation & for causing inconvenience
8.	Late Reporting	Rs.100/- per day/person
9.	Non-observation of dress code	Rs.100/-per instance
10.	Change of security personnel without prior permission	Rs.1000/- per instance
11.	Refusal of duties	Rs.500/-per instance/person

Note:

The penalty shall be deducted from the Service Charge of the Contractor from the monthly Bills or from the Security Deposit.

For any act of inadequate performance of contract not specifically stated herein, the person authorised by the Institute will determine the penalty based on the merits of each act after providing an opportunity to the contractor.

In case of Sl.No.4 the person(s) involved should be adequately warned by the contractor and in case of second occurrence, the person should not be assigned duty at NIEPMD.

In case of Sl.No.5, the person(s) involved should be adequately warned by the contractor and in case of second occurrence, the person should not be assigned duty at NIEPMD.

The person(s) involved in theft and/or carrying item unauthorised should not be assigned work at NIEPMD.

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- 53) In the event of any question, dispute or difference arising under this NIT or in connection there with except as to matter the decision of which is specifically provided under this NIT, the same shall be referred to an arbitrator to be appointed by the Director, NIEPMD, Chennai and the decision of the arbitrator will be binding on both parties of this NIT. The contract shall be interpreted and have effect in accordance with the law of India and any suit or other proceedings related to this contract shall be fixed.
- 54) In case of any dispute the jurisdiction of the matter will be within the limits of Chennai City only.

Note: These terms and conditions are part of the Contract / Agreement as indicated in the Agreement between the institute and the Agency and any non-compliance shall be deemed as breach of the Contract /Agreement.

(Signature of Authorized Signatory of the agency with seal)

Name :

Seal

Address:

Phone No (O):

Date:







Website: www.niepmd.tn.nic.in E-mail: niepmd@gmail.com

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Declaration by the Tenderer:

This is to certify that I/we before signing this tender have read and fully understood all the terms and conditions contained herein and undertake myself/ourselves to abide by them.

(Signature of Tenderer with seal)

Name:

Seal :
Address :
Phone No:
Date :





National Institute for Empowerment of Persons with Multiple Disabilities (Divyangjan)

Dept. of Empowerment of Persons with Disabilities, MSJ&E, Govt. of India

ECR, Muttukadu, Kovalam Post, Chennai 603 112, Tamil Nadu Fax: 044-27472389 Tel: 044-27472104, 27472113, 27472046

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NIEPMD/Pur4 (71) Security/2023-24

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Tender for Annual contract for Providing Security Guard at NIEPMD, Chennai DRAFT AGREEMENT

This Agreement is made on	day of	Two thousand T	wenty T	hree betwee	en
National Institute for Empowerment of Person	ns with Multip	le Disabilities, as one	part, here	inafter calle	ed
NIEPMD and M/s	_	A	gency fo	or providi i	ıg
Security personal (without arms) on contract	ct basis on the	other part.		_	
William NITEDMD in Assistant Assistant Alexander	. A			4	O

Whereas NIEPMD is desirous to engage the Agency for providing **Security personal** as per terms & conditions mentioned in Tender document for this purpose.

- 1. The agency shall be solely responsible for compliance to provisions of various labour, Industrial and any other laws applicable and all statutory obligations, such as, wages, allowances, compensations, EPF, Bonus, Gratuity, ESI etc. relating to contract personnel deployed in NIEPMD, Chennai. The NIEPMD shall have no liability in this regard.
- 2. The Agency shall be solely responsible for any accident/medical/health related liability/compensation for the personnel deployed by it at NIEPMD, Chennai. The NIEPMD, Chennai shall have no liability in this regard.
- 3. Any violation of instruction/agreement or suppression of facts will attract cancellation of agreement without any reference or any notice period.
- 4. The contract can be terminated by giving two months' notice on either side.
- 5. In case of non-compliance with the contract, the NIEPMD, Chennai reserves its right to:
- a) Cancel/revoke the contract, and /or
- b) Impose penalty up to 10% of the total annual value of contract.
- 6. Performance Security deposit equal to 10% of the Annual Contract Value (refundable without interest after two months of termination of contract) in the form of pay order/demand draft /FDR/or bank guarantee from a Nationalized / Scheduled bank only shall be furnished at the time of signing of the Agreement.
- 7. The Agency shall be fully responsible for timely monthly payment of wages and any other dues to the personnel deployed in NIEPMD, Chennai.
- 8. The personnel provided by the Agency will not claim to become the employees of NIEPMD, Chennai and there will be no Employee and Employer relationship between the personnel engaged by the Agency for deployment in NIEPMD, Chennai.
- 9. There would be no increase in rates payable to the Agency during the contract period except reimbursement of the statutory wages revised by the Govt.
- 10. The agency also agrees to comply with **Terms and Conditions** and amendments thereto from time to time.
- 11. Decision of NIEPMD, Chennai in regard to interpretation of the terms and conditions and the Agreement shall be final and binding on the Agency.
- 12. In case of any dispute between the Agency and NIEPMD, Chennai, NIEPMD, Chennai shall have the right to decide. However, all matters of jurisdiction shall be at the local courts located at Distt. Chennai only.

IN WITNESS WHEREOF both the parties have set and subscribed their respective hands with their Seal in Chennai in the presence of the witness: Tender for Annual contract for Providing Security services on Contract basis at NIEPMD, Chennai.



National Institute for Empowerment of Persons with Multiple Disabilities (Divyangjan)

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Fax: 044-27472389 Tel: 044-27472104, 27472113, 27472046

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List of Mandatory Provisions to be Provided by Bidders

(Reference to calculate service charges)

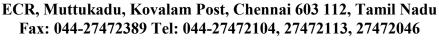
Sl.	Heads	Details
No.		
1	Uniform with Company Emblem for Male and female as per NIT	02 Pairs per year. Sample will be approved by Institute.
2	Shoes for Male & Chappals for Female	01 Pairs per year. Sample will be approved by Institute
	Socks	02 Pairs per year.
3		01 initially and as n when required. Sample will be approved by Institute
4		01 Nos. with uniform.
5	Torch with 03 cell	01 initially per guard and as n when required.
6	Rechargeable Baton Light	01 initially per guard and as n when required.
7	cane stick	01 initially per guard and as n when required.
8	Stationary (Registers/Pen/paper Etc.)	As per Requirement

Service charges should be calculated by keeping all above parameters in consideration.

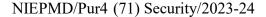


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CHECK-LIST FOR Mandatory PRE-QUALIFICATION criteria BID FOR PROVIDING HUMAN RESOURCES

Sl. No.	Particulars	YES/ NO
1	Whether a copy of the Establishment in Chennai/ Tamilnadu Registration Certificate for providing Security Services is enclosed	
2	Whether a copy of valid Trade/BBMP License/PSARA License/Shops & CommercialEstablishment Certificate, Pan card, Tan certificate, Aadhar card, incorporation certificate & GST certificate is enclosed	
3	Holding valid office at Chennai/Tamilnadu with registration certificate (as per Annexure -III)	
4	Whether a copy of the valid Registration/License obtained with the Labor Department is enclosed.	
5	Whether a copy of the AADHAR Card/ Udyog AADHAR Card/ MSME in enclosed	
6	Whether a copy of last 3 years IT returns filed by the establishment duly attested by the Charted Accountant is enclosed	
7	Whether a copy of the valid Goods and GST Registration Certificate and Returns from July 2017 to till date	
8	Whether a copy of the valid E.P.F. Registration Certificate and Challans for past 5 years.	
9	Whether a copy of the valid E.S.I. Registration Certificate Challans for past 5 years.	
10	Whether copy of the valid Professional Tax registration certificate/ challan for past 5 years	
11	Proof of having minimum 100 employees on roll for the last 05 years (EPF paid challan)	
12	Whether copy of Financial Statements like Profit & Loss Account, Balance Sheet etc., in support of financial turnover at least 05 Crores Per Annum of the establishment at least for 3 years is enclosed	
13	Whether copy of Statement of Bank A/C for the last financial year in the name of the Establishment is enclosed	
14	Whether, the Service Provider/Bidder have executed similar nature of Contract in Central/State Government Department/ Hospital for the last 5 years (Proof should be enclosed) Single work Done Certificate.	
15	Whether Contract/Order copy of similar work carried out by the Service Provider/Bidder to any Government Organizations /PSUs/ Hospital/ Institutions as on the date of submission of Tender is attached at least one Work done Certificate of Rs. 1.5 Crores or more	
16	Whether the Annexure-II (Declaration by the Service Provider/Bidder regarding Court Cases) is duly filled in and signed	





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17	Whether the Annexure-III (Details of the Bidder's Establishment) is duly	
	filled in and signed	
18	Whether Earnest Money Deposit as per the Tender is enclosed	
19	Whether the Offer is valid for 60 days from the date of opening of the Tender	
20	Whether the certificate regarding "NO NEAR RELATIVE" duly attested by	
	Notary Public/Executive Magistrate in Rs.200/- Non-Judicial Stamp Paper attached. (Annexure-I)	
21	Work order will be issued after the successful completion of the tender process.	
22	Valid Solvency Certificate specific to NIEPMD issued from Nationalized Bank for Rs.50 Lakhs.	
23	Holding of Bank Account for minimum of 5 years in the name of the bidder	
24	Customer Feedback as per Proforma- G	
25	i) ISO 9001:2015 followed at least Last three years	
26	Company Background Verification from the Police Department. Issued by Commissioner of Police (Tamilnadu)	
27	Copy of online Police Verification certificate of the authorized	
	person/Managing Director/Proprietor/Director/Secretary/President. Issued by Commissioner of Police(Tamilnadu)	
28	Declaration regarding Non-blacklisting/Debarring from taking part in tender	
	bidders who are debarred/ blacklisted in other utilities in India will not be	
	considered. The bidder shall submit the certificate to the effect that the	
	bidder is not blacklisted by any Central/State Government	
	organization/PSU/Hospitals during the last three years should be in Rs.200	
	the stamp paper and to be notarized. (As per proforma in NIT)	
29	Whether a valid Central/State Labour License obtained for at least 100	
	employees	
30	Organization Chart of the Company Details of infrastructure in Bengaluru	
	(offices, No of employees etc.,)	

Note: If any document listed above is not supplied, Tender is liable to be rejected.

Signature of the Bidder:

Name: Address: Contact No:



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NIEPMD/Pur4 (71) Security/2023-24

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Annexure-I

PROFORMA FOR NO NEAR RELATIVE(S) CERTIFICATE *

Ion behalf of	hereby
certify that none of my/our relative(s) as defined in point no 20 of the check list for	WorkPackage
is/are employed in NIEPMD . In case at any stage, it is found that the information given	by me/us is
false/incorrect, the NIEPMD shall have the absolute right to take anyaction as deemed	l fit, without
any prior intimation to me/us.	
(Signature of Authorized Signatory of the Service Provider/Bidder with Seal)Name in	
full:	
Date:	
Place:	
* To be executed on Rs.200/- Non-Judicial Stamp Paper & attested by Notary Public/Exec	eutive
Magistrate by the Bidder.	



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Annexure – II

DECLARATION BY THE BIDDER REGARDING COURT CASES

(To be provided by the Bidder with EoI/Tender On the letter head of the Bidder)

I/We hereby undertake that our establishment do not have any legal suit/criminal case either pending against me/us/Partner(s)/Proprietor or any of our Directors (in the case of Company) or being contemplated and have not been earlier convicted on the grounds of moral turpitude or forviolation of laws in force.

OR

I/We hereby undertake that our establishment is having the following legal suit/criminal case pending against me/us/Proprietor/Partner (s)/Directors (in the case of Company), of which the details are furnished below:

Sl. No.	Case Number and the details of the Honorable Court	Nature of the Case	Name of the Parties involved
	the Honorable Court	Trature of the Case	mvorved
1			
2			
3			

Note: Strike out whichever is not applicable.							
Date	(Signature of Authorized Signatory with Seal)						
Place:	Name in full:						



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NIEPMD/Pur4 (71) Security/2023-24

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Annexure-III

DETAILS OF THE BIDDER'S ESTABLISHMENT

(To be provided by the Bidder with Tender)

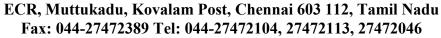
PASSPORT SIZE PHOTO OF THE PERSON SIGNING Tender TO BE PASTED HERE

1	Name of the Bidder/Tendering Company/Firm/Agency	
2(a)	Full Address of the Registered Office	
2(b)	Telephone No. & Mobile No.	
2(c)	Fax No.	
2(d)	E mail address	
3	Full Address of Operating Branch Office, if any	
3(a)	Telephone No. & Mobile No.	
3(b)	Fax No.	
3(c)	E mail address	
4	Indicate the Organizational status of the Service Provider	
5	Under which Act/Rule the Service Provider/Bidder/Tendering Company/Firm/Agency is registered	
6	Registration No. & Date of Registration	
7	Name of the Proprietor/Manager/ President/Secretary/Chief Executive with address and contact phone No.	

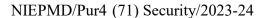


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8	Name of Partners/Shareholders/ Director Service Providers as defined under Conditions and II under 12. Additional Conditions	clause c u					
9	Whether any of the persons mentioned i included as a part of the work force	n serial No.7	& 8 are be	eing			
10	Whether any near relative of the Propri working in NIEPMD, if so details (Pleas			are			
11	Whether any known employee (other to NIEPMD (give details)	than above) i	s working	g in			
12	Copy of the Memorandum of Associate Company/Society/Firm/ Establishment		aw of the	2			
13	Valid PAN No. & Year						
14	Valid TAN No. & Year						
15	Valid AADHAR Card No./Udyog AAD	HAR Card No	0.				
16	Valid Goods & GST Registration No. &	Year					
17	Valid EPF Registration No. & Year						
18	Valid ESI Registration No. & Year						
19	Bank Account Details of the Service Pro	vider					
	Name of the Bank Account No. IFSC Co	ode					
20	The details of the Works of similar natur		the Securi	ty firm/A	Ageno	cy during	
	the last 05 years to any CPSU/State PSU						
CI N	documentary proof should be attached.	V 1 CC		<u> </u>		1	
SI. No	Details of Client along with Address, Telephone & Fax No.	(Dungas in Lakhs)			ontract period		
	Address, receptione & Pax No.	(Rupces III L	akiis)	Fron	n	То	
(a)							
(b)							
(c)							
(d)							
21	Details of GST collected and remitted less than 05 (documentary proof should	_	st 05 year	s or for a	appli	cable years	if
		Contract per	riod	Amoun		Amount of	
Sl.	Details of Client along with	From	То	GST Collecte		GST remitted to	
No.	Address, Telephone & Fax No.			Rs.		Government in Rs.	
(a)							
(b)							



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(c)			
	Whether the Service Provider/ Bidder provides work-force to any Establishments in Tamilnadu other thanNIEPMD. If so, give the details		

Note: If any of the above columns are kept unfilled and not supported by documentary proof, such EOIs/Tenders will be summarily rejected by the Service Receiver.

DECLARATION

I/We hereby declare that the information furnished above are true and correct to the best ofmy/our knowledge and belief.

Date	(Signature of Authorized	Signatory w	rith Seal)
Place ·	Name in full:		



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NIEPMD/Pur4 (71) Security/2023-24

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PROFORMA – A

ACCEPTANCE OF TERMS AND CONDITIONS

(Please submit this acceptance letter in your letter head with technical bid)

To

The Director, NIEPMD, ECR, Muttukadu, Kovalam (Post) Chennai – 603112, Tamilnadu

ANNUAL CONTRACTOR FOR SECURITY SERVICES AT NIEPMD, CHENNAI

CONSIDERATION FOR ACCEPTANCE OF THE TERMS & CONDITIONS:

I/We have read and examined the Notice Inviting Tender and all its components the draft agreement to be entered with the NIEPMD and understood all other relevant particulars.

I/We are fully qualified to do the said work and have understood the scope of work, terms and conditions, NIEPMD time schedule and the rates will be quoted separately in "Financial-bid" furnished.

I/We fully understand that you are not bound to accept the lowest or any tender you may receive.

I/We agree that until a regular agreement is executed, this document with the NIEPMD written acceptance thereof shall constitute a binding contract between us.

er	Signature of the Bidd		DATE:



National Institute for Empowerment of Persons with Multiple Disabilities (Divyangjan)

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08th Dec 2023

PROFORMA- B AGREEMENT WITH THE BIDDER (Format will be provided for the successful Bidder)

PROFORMA-C UNDERTAKING LETTER

(Please submit this undertaking letter in your letter head with technical bid)

To

The Director, NIEPMD, ECR, Muttukadu, Kovalam (Post) Chennai – 603112, Tamilnadu

ANNUAL CONTRACTOR FOR SECURITY SERVICES AT NIEPMD, CHENNAI

Dear Sir,
This has reference to your above Notice inviting the tender Nopublished in through GeM portal.
We hereby state that we M/s
have submitted the above tender documents duly filling at the appropriate places withoutmaking any alterations, corrections, omissions in the tender issued by the NIEPMD.
Signature & Name of the Bidder

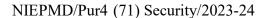


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PROFORMA-D

DETAILS REQUIRED FROM THE BIDDERS

(Please submit this in your letter head with technical bid)

Sl No	Detail	
1	Please quote your ESI No. [Enclose the copy of certificate	
	issued by ESI Authorities]	
2	Please quote your PF No. [Enclose the copy of certificate	
	issued by PF Authorities]	
3	ECS Code No.	
4	MICR No.	

Authorized Signatory

National Institute for Empowerment of Persons with Multiple Disabilities (Divyangjan) Dept. of Empowerment of Persons with Disabilities, MSJ&E, Govt. of India



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PROFORMA-E

VENDOR BANK DETAIL FORM

(Please submit this in your letter head with technical bid)

The Director, NIEPMD, ECR, Muttukadu, Kovalam (Post) Chennai – 603112, Tamilnadu Dear Sir,

I / We hereby request you to remit our payments to our bank account as per the details furnished below:

Sl.No.	Particulars	Particulars
1	Name of the Bidder/Organization	
2	Complete Address	
3	Name of the Contact Person	
4	Contact Numbers E-mail id	
5	Savings /current account number	
6	Name of the Bank	
7	Name of the branch with complete address	
8	IFSC Code	
9	PAN Number	
10	GST Number	

I / We hereby decla	re that I /we are a	uthorized to sign t	his form and	that the partic	culars furnishe	ed above are
correct and comple	ete in all respects	s. If the transaction	on is delayed	or not effect	cted at all for	r reasons of
incomplete or incorrect information, I/We shall not hold NIEPMD responsible.						

Please find enclosed a cancelled ch	eque for your reference.	

Authorized Signatory: Signature attested by banker Name: Name: Designation: Designation: Date: Date:



Dept. of Empowerment of Persons with Disabilities, MSJ&E, Govt. of India



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PROFORMA- F

DECLARATION LETTER

(Please submit this in your letter head along with technical bid)

To

The Director, NIEPMD, ECR, Muttukadu, Kovalam (Post) Chennai – 603112, Tamilnadu

ANNUAL CONTRACTOR FOR SECURITY SERVICES AT NIEPMD, CHENNAI

Dear Sir,

Please find herewith enclosed the Technical Bid document comprising of Terms & conditions, General & Special Conditions and Safety Code relating to the works specified in the Technical Bid Document hereinafter set out and having acquired the requisite information relating thereto as affecting the Technical Bid, I / We hereby offer to execute the works specified in the said document in accordance with the conditions, scope of work & instructions in writing referred to in conditions of Technical Bid, articles of agreement, general conditions of contract, annexures, safety conditions and in all other respects in accordance with such conditions so far as they may be applicable.

The document being read and understood all the contents of the Technical Bid document do hereby accept all the Terms and Conditions laid down in the said Technical Bid document and will abide by the same on acceptance and award of work.

104151411411,	
For M/s	

Yours faithfully.



National Institute for Empowerment of Persons with Multiple Disabilities (Divyangjan)

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PROFORMA G

Work experience shall be submitted in the following format (for previous five years)

Sl. No.	Year	Name of the complete Postal Contact Number	Address and	No of Security Services provided	Contract Value	Performance Certificate issued by the client (Yes/No)
1.						
2.						
3.						
4.						
5.						
6.						
7.						
8.						
9.						
Information provided above should be supported with proper testimonials and documentary evidence. The performance Certificate must have the following Grading						
Work	x Quality ar	nd Reporting:	Very Good	/ Good	/ Normal	
Qual	ity of Secu	rity Services	Very Goo	d / Good	/ Normal	
Resp	onse and S	upport	Very Goo	d / Good	/ Normal	
Lega	l Complian	ce	Very Goo	d / Good	/ Normal	



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PROFORMA-H

DECLARATION REGARDING NON BLACKLISTING / DEBARRING FROM TAKING PART IN TENDER

(To be executed and attested by Public Notary / Executive Magistrate onRs.200/non-judicial stamp paper by the Bidder) I / We.....(name of the bidder) hereby declare that the bidder / bidder namely in the past by Union / State Government or organization from taking part in Government tenders in India and should not have any litigation in any of the labour courts. OR I / We(name of the bidder) hereby declare that the bidder / bidder namely M/s......(name of the bidder of the bidder) was blacklisted or debarred by Union / State Government or any organization from taking part in Government tenders for a The period has been completed bidder on / bidder is entitled to take part in period..... Government tenders. I case the above information is found false, I / We are fully aware that the tender / contract willberejected / cancelled by the Institute and the EMD submitted by the bidder will be forfeited. In addition to the above, Institute will not be responsible to pay the bills for any completed / partially completed work.

LALH	וחפ	MEI	\ ' '
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Attested:
(Public Notary/Executive Magistrate
Name:
Address: